



Changi Airport Group Pack Your Bags Competition Conditions of Entry

Changi Airport Pack your bags Online Promotion

CONDITIONS OF ENTRY

ENTERING THE COMPETITION

PROMOTER

1. This Changi Airport Pack your bags Competition ("Competition") is conducted by Changi Airport Group (Singapore) Pte. Ltd, Singapore Changi Airport, PO Box 168, Singapore, 918146 ("Promoters") and Circul8 Communicate Pty Ltd (ABN 11 123 609 049, L1 545 South Dowling Street, Surry Hills, NSW, 2010 ("Promoters").

PARTICIPATION

2. Entering the Competition constitutes acceptance of these conditions.
3. The Competition is only open to Eligible Entrants.
4. An "Eligible Entrant" is an individual who is:
 - I. Not an employee, officer, servant or contractor of the Promoters or any organisation associated with the Competition or provision of the prize, or their related bodies corporate or associates or any of their agencies involved with the Competition;
 - II. Not a spouse, de facto spouse, parent, child or sibling (whether natural or by adoption) of such an employee or other person as described in clause 4(i) above;
 - III. A permanent resident of Australia; and
 - IV. Aged 18 years or over
5. All relevant instructions on the Promoters' website (if any) form part of these conditions

COMPETITION ENTRY PERIOD

6. Entry to the Competition opens at 10.00am AEST on 6th November 2018 and ends at 10.00am AEST on 18 December 2018. ("Entry Period").
7. All Eligible Entrants must ensure that their entries are received by the Promoters during the Entry Period. Entries are deemed to be received at the time of receipt into the Promoter's database. The Promoters are not responsible for receipt of incorrect inaccurate or incomplete information.

ENTERING THE COMPETITION

8. An Eligible Entrant can only enter the Competition by complying with each of the following requirements:
 - I. Visiting <https://au.changiairport.com/packyourbags>
 - II. Select one (1) of the five (5) destinations:
 - A. Ho Chi Minh City
 - B. Siem Reap

- C. Koh Samui
 - D. Luang Prabang
 - E. Surabaya
- III. Select one (1) of the six (6) travel style
 - A. The work tripper
 - B. The documenter
 - C. The indulger
 - D. The backpacker
 - E. The thrill seeker
 - F. The rejuvenator
 - IV. Pack the bag with items up to SGD\$2,500 | AU\$2555.06 (currency as of 4th October 2018)
 - V. Click on 'I'm done packing'
 - VI. Scan their bag to know if they are an 'instant winner'
 - VII. The user will be required to enter a form with their first name, last name, email address, phone number, & country
 - VIII. Tick the terms and conditions box, read and accept the contents of the Changi Airport Group (Singapore) Pte. Ltd Privacy Statement.
 - IX. Optional: Tick the subscribe to Changi & IShopChangi newsletters
9. All Eligible Entrants must ensure that their entries are received by the Promoters during the Entry Period. Entries are deemed to be received at the time of receipt into the Promoter's database. The Promoters are not responsible for receipt of incorrect, inaccurate or incomplete information either caused by website users or by any of the equipment or programming associated or utilised in this Competition, or by any technical error that may occur in the course of administration of this Competition. The Promoters assumes no responsibility for any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction or unauthorised access to or alteration of Entries.
 10. The Promoters reserves the right to verify the validity of entries and reserves the right to disqualify any entrant for tampering with the entry process. The use of any automated entry software or any mechanical, electronic or other means that allows an Entrant to automatically enter repeatedly is prohibited and will render all entries submitted by that Entrant invalid.
 11. The Promoters reserves the right to display, promote or use for marketing purposes any entry in the Competition without regards to the comparative exposure of the entry in relation to any other entry.
 12. Without limiting the rights granted to the Promoters under clause 12, the entrant acknowledges the Promoter may exercise the non-exclusive right throughout the world to communicate the entry in whole or in part to the public on any media platform.

DETERMINATION OF COMPETITION WINNERS AND THEIR PRIZES

INSTANT PRIZE WINNER

13. There are in total 30 instant prizes to be won. If successful, entrants will win one of the following instant prizes:
 - I. Ishop changi voucher value at \$SGD50 (30 to be won) | AU\$51.10 (currency as of 4th October 2018)
14. Total instant prize pool is valued at up to SGD\$1,500 | AU\$ 1533.03 (currency as of 4th October 2018)
15. The instant prize winners will be picked at random by a computer generated system using Trade and Promotions Lotteries Pty Ltd, approval number is 1224 and the system is approved by law.

ISHOPCHANGI VOUCHER

16. Promo codes have no cash redemption value and cannot be exchanged for cash, nor can any cash advance be made on any portion of the value.

17. Promo codes cannot be resold or exchanged
18. Promo codes are not reloadable. When the value of the Promo code is redeemed, the particular code cannot be reloaded.
19. Changi Airport Group may cancel a Promo code, refuse redemption or cancel items redeemed using a Promo code if it suspects that a Promo code is being used fraudulently, in an unauthorised or illegal manner, or it has reason to believe that the code holder is in breach of these terms and conditions.
20. You cannot exchange your Promo code for a different denomination.
21. Discount is in Singapore currency and is only valid with the corresponding minimum spend in a single transaction on iShopChangi.com.
22. The Promo code is valid till 31st March 2019 (2359hrs, Singapore time), while stocks last. If any instant prize has not been redeemed the prize will be forfeited.
23. The Promo code is only for bona fide outbound, inbound and transit passengers travelling through or arriving in Singapore Changi Airport.
24. The Promo code is valid for one-time use per customer, non-exchangeable, and cannot be used in conjunction with any other promotions, offers, eVouchers etc.
25. The Promo code is considered redeemed if the customer cancels the order.
26. The Promo code is not valid with selected products/brands, such as the Changi Airport Gift Cards
27. Changi Airport Group (Singapore) Pte Ltd ("CAG") reserves the right to terminate the promotion at any time, or to amend, vary or delete any of these terms and conditions from time to time without notice.
28. CAG's decision on all matters relating to this promotion will be final and binding on all participants

GRAND PRIZE WINNER

29. The grand prize winner will be picked at random by a computer generated system. The draw will take place at 1.00pm (AEST) at Circul8 Communicate Pty Ltd, L1 545 South Dowling Street, Surry Hills, NSW, 2010 on 19th December 2018.

The winner ("Winner") of the prize ("Prize") comprising of;

- I. Their pre-packed bag with their chosen items
 - II. SGD\$2,500 | AU\$2555.06 (currency as of 4th October 2018) (Changi Gift Card to spend at Changi Airport for anything else the winner might need (more information about Changi Gift Card here: <http://www.changiairport.com/en/shop-and-dine/changi-gift-card.html>)
 - III. Two (2) return Economy Class tickets with Singapore Airlines or Silkair departing from the winner's closest International airport in Australia (Adelaide, Brisbane, Melbourne, Perth, Sydney,) including standard baggage allowance, with an approximate value of SGD\$4,600 | AU\$4701.30 (currency as of 4th October 2018) for 2 people, as at Thursday 13th September 2018. The winner may choose to extend their stopover in Singapore at their own cost.
 - IV. The flights will go via Singapore Changi Airport to either Ho Chi Minh (Vietnam), Surabaya (Indonesia), Siem Reap (Cambodia), Koh Samui (Thailand) or Luang Prabang (Laos), depending on itinerary chosen.
30. Items are subject to availability. In the instance where there is an unavailable item or there is remaining budget, the value will be added to the Changi Gift Card of SGD\$2,500 | AU\$2555.06 (currency as of 4th October 2018). In the case where the winner would like to book a transit hotel with the SGD\$2,500 | AU\$2555.06 (currency as of 4th October 2018) for him to spend at

the airport, the amount of the transit hotel will be deducted from the SGD\$2,500 | AU\$2555.06 (currency as of 4th October 2018) (Changi Gift Card. This needs to be approved by a Changi representative and booked by Changi representative 20 days prior to the trip.

31. The Grand Prize winner will be announced on the 20th December 2018.
32. Total major prize pool is valued at up to SGD\$9,600 | AU\$9811.42 (currency as of 4th October 2018)

FLIGHTS

33. Travel must be on Singapore Airlines or SilkAir operated services only.
34. Travel is must be completed by 31 March 2019. Travel is not permitted during peak travel times, e.g. Christmas, School Holidays, Easter and other blackout periods may apply. Travel will be subjected to seat availability and travel embargoes.
35. The tickets are only valid for a maximum stay of thirty (35) days, any unused portion of the tickets after the expiry date shall be deemed null and void.
36. Winner will be responsible for all travel costs to and from the point of departure, spending money, travel insurance, freight, excess baggage, meals, ground transportation, accommodation and any other expenses
37. The tickets are not eligible for an upgrade to a higher class and will not attract frequent flyer points.
38. No changes or cancellations are allowed. An airport no-show will result in the tickets being forfeited.
39. This prize is non-negotiable, non-transferable, non-exchangeable for cash in part or in full, and may not be sold to any third party.
40. Passengers must travel together on all sectors (if the prize consist of more than one ticket).
41. It is recommended to make your flight reservations as soon as possible as flights are strictly subject to availability and confirmation. Your preferred dates/flights may not be available and you will need to be flexible with travel dates/flights.
42. The Winner will be notified by email and their names published on www.facebook.com/fansofchangi and on the au.changiairport.com website on the dates included in clause 31.
43. Photo identification (e.g. a Driver's License, Passport) will be required to verify the winner is an Eligible Entrant.
44. Flights arrangements will be made by a designated Changi Airport Group representative. The winners desired travel dates must be communicated to a representative within 30 days of winning the Prize.
45. The Winners are recommended to book as early as possible to ensure travel as early as possible. The prize cannot be refunded for cash or transferred. The prize does not include any other travel costs to and from the winner's city of residence to Adelaide, Brisbane, Darwin, Melbourne, Perth, Sydney, Airline tickets must be used in conjunction with the trip, over the specified routing in the stated class of travel. Travel restrictions may apply.
46. Travel dates are based on availability on the day of booking as determined by, and at the discretion of the airline. Flights are subject to availability. All bookings are subject to the terms and conditions of the operators. Changi Airport Group do not take liability for any flight cancellations that may disrupt the prize. The winner must hold valid passports with a minimum of six months validity at time of travel.
47. The Prize is valid from date of draw 19th December 2018 up until 31st of March 2019.
48. The Prize winner and their travel companion must be must be available to travel between the

period of 20th December 2018 (when winner is announced) to 31st March 2019 in accordance with fare validity. Excluding blackout dates as stated above.

49. If for any reason the Winner is unable to accept the prize as stated for the dates indicated, the winner will forfeit the prize and no compensation will be given in lieu. If any part of the Prize is unavailable, the Promoters, in its sole and absolute discretion, reserves the right to substitute the Prize (or that part of the Prize) with any alternative prize. If the prize is unavailable the Promoters are able to substitute a prize to equal or greater value subject to relevant state and territory regulations.
50. It is the Winner's personal responsibility to ensure that they have valid travel and health documentation. Any fines, penalties, payments or expenditures incurred as a result of such documents not meeting the requirements of those authorities will be the sole responsibility of the travellers. The Promoters makes no representation as to the safety, conditions or other issue that may exist at any destination. Cash will not be awarded in lieu of the Prize or element thereof, unless stated.

PRIZE DRAW DATES & PUBLICATION DATES

51. This is a game of chance. The winner will be selected at 10:00AM EST on 19th of December 2018, by random computer-generated selection at The Trophy Room, 545 South Dowling St, Surry Hills, NSW 2010.
52. The Winner has thirty days to claim the Prize. If the Winner does not then a new Winner will redrawn at 10:00AM EST on 18th of January 2019 at The Trophy Room, 545 South Dowling St, Surry Hills, NSW 2010. The Promoter reserves the right to redraw any draw in the event of any Eligible Entrant not claiming the Prize. If the Prize remains unclaimed or forfeited through ineligibility or otherwise, the Promoters will conduct a further draw for all unclaimed prizes, at the same time and place as the original draw, on 19th December 2018. The Winner, if any, will be notified via email and their name published on the au.www.changiairport.com website.

ENTRY VERIFICATION AND ENTRANT DISQUALIFICATION

53. If drawn as the Winner an Eligible Entrant must deliver to the Promoters (by a means determined by the Promoters) evidence of any documents the Promoters may request establishing eligibility (as described in clause 4 (i), (ii),(iii),(iv)) to enter and win, including evidence of residence and photo identification and knowledge of the email recipient that the entry was submitted and proof of the validity of this email address. The Promoters may make one or more requests for such documents. Once the identity of documents available is established, an Eligible Entrant must deliver requested copies within 7 days of being asked to do so.
54. The Promoters may, at its absolute discretion, declare any or all entries made by an Eligible Entrant invalid if the Eligible Entrant: (i) fails to establish their entitlement to enter the Promotion to the Promoter's satisfaction; or (ii) in the Promoter's opinion, tampers with the entry process or benefits from such tampering; or (iii) uses falsified email addresses or non-personal email addresses or where the entrant does not know or have personal dealings with the email recipient or (iiiv) in the Promoter's opinion, submits an entry which is not in accordance with these Conditions.

FORFEITURE AND RETURN OF PRIZES

55. If an Eligible Entrant breaches their obligations under these Conditions or any agreement with the Promoters, the Promoters may determine that the Eligible Entrant has forfeited their Prize.
56. Winners will be responsible for items bought and there will be no refund or re-selecting of items if their items get confiscated due to Australian custom regulations.
57. Tobacco is prohibited as part of the prize and cannot be purchased.

58. Alcohol is permitted as part of the prize if selected however it must not exceed the duty free allowance of 2.25 litres.

GENERAL

59. The Total Prize pool including the Grand Prize and Instant Win prize is SGD\$11,100 | AU\$11344.45 (currency as of 4th October 2018)
60. The Promoters takes no responsibility for the value of the Prize depreciating between the start of the Competition and receipt of the Prize.
61. If for any reason the conduct or operation of the Competition is interfered with or disrupted in any way (including by vandalism, power failures, natural disasters, acts of God, civil unrest, strikes, computer bugs or viruses, tampering or technical failures), the Promoters reserves the right to cancel, terminate, modify or suspend or recommence the Competition.
62. Any changes to the Competition and/or Terms and Conditions relating to the promotion (including prize variations, cancellation or suspension of your promotion), is subject to the approval of all relevant State and Territory Lottery Departments.
63. The Promoters assume no responsibility for: (i) any error, omission, interruption, or delay in the operation or transmission of any communication sent to (or by) the Promoters or any Eligible Entrant, (ii) any theft, destruction or unauthorized access to, or alteration of such communications; (iii) any problem with, or technical malfunction of, any computer system or other equipment used for the conduct of the Promotion; (iv) any incorrect or incomplete information which may be communicated in the course of the administering this Promotion (whether as a result of one of the foregoing causes or otherwise).
64. All of the Promoter's decisions are final and no correspondence will be entered into.
65. The Promoters accepts no responsibility for any tax liability incurred as a result of an Eligible Entrant participating in the Competition. Eligible Entrants should obtain independent tax and financial advice.
66. Except as specifically set out herein and to the maximum extent permitted by law, all conditions, warranties and representations expressed or implied by law are hereby excluded.
67. To the full extent permitted by law, the Promoters, its associated companies and agencies and any of their personnel (the "Relevant Parties") exclude all liability for any loss (including any damage, claim, injury, cost or expense) which is suffered or incurred by any Eligible Entrant in connection with the Promotion or its prizes, including: (i) any indirect, economic or consequential loss; (ii) any loss arising from the negligence of a Relevant Party; (iii) any liability for personal injury or death. Nothing in these conditions is intended to exclude, restrict or modify an Australian Entrant's rights under the Competition and Consumer Act 2010.
68. Each Eligible Entrant agrees to participate and co-operate as required in all editorial activities relating to the Competition, including but not limited to being interviewed and photographed.
69. Each Eligible Entrant grants the Promoters and its associated entities an exclusive, royalty-free, irrevocable, perpetual, worldwide and transferable license (including the right to sub-license) to use such footage and photographs for promotional and marketing purposes, including online social networking sites.
70. If any provision of these conditions is held to be illegal, invalid, void or otherwise unenforceable, it shall be severed from the remaining provisions, which shall continue in full force and effect.

PRIVACY

71. Eligible Entrants' personal information will be collected by or on behalf of the Promoters to enable it to administer the Competition and publicise it's Winner. The Promoters will not sell

personal information to other organisations. The personal information of the Winner may be provided to others assisting in the conduct of the Competition, including deliverers. Persons may contact the Promoter by communication addressed to Eunice Yeo at the address in condition 1 to request access to, or corrections of, any of their collected personal information that is held by the Promoters. If an Eligible Entrant does not provide accurate personal information the Promoters may determine that they are not eligible to win the Prize.

LAWS

72. The laws of Australia apply to the Competition to the exclusion of any other laws. Eligible Entrants submit to the exclusive jurisdiction of the courts of Australia.
73. Any items selected by the entrant in the Pack Your Bags campaign (including items from iShop Changi and in-store at the airport) must be permitted into Australia and follow Australian custom regulations.
74. The Eligible Entrant agrees to indemnify the Promoters and its associated entities, officers, employees, and agents against all liabilities, expenses, losses, claims, damages and costs arising out of or in connection with:
 - i. The Eligible Entrant's participation in the Competition; or
 - ii. The use of the Eligible Entrant's Entry

PERMITS

75. Authorised under NSW Permit No. LTPS/18/28195 - ACT Permit No. ACT TP 18/01827.1
- SA No. T18/1662